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Dear
Clients,

It's that time of year again! Welcome to the 2020 boating season! My goal is to make this an enjoyable boating season for all of our valued customers and their guests.

As many of you remember we took our books digital last summer, so I would ask you to reach out to me directly by email, phone or in person to confirm your interest in renewing for the 2020 season. We can discuss terms as well as slip placement directly and I will draft a digital contract at that time for you. Our Customer Loyalty Rate for returning customers is \$65/ft. and our rate for new customers is \$67 per ft. **Please contact me directly before March 31st, 2020** to reserve your slip, **UNFORTUNATELY PAST YEAR'S SLIPS CANNOT BE GUARNATEED AFTER THIS DATE.**

If you know you are not returning this season please call, or leave a message to let us know, it would be greatly appreciated.

Parking will be charged at \$100.00 for the season, per vehicle per vessel. Additional vehicles may be parked at the seasonal, weekly or daily rate, with approval as required. If vehicles are being left overnight please notify staff so security is aware, and for multi-night drop off please arrange to leave vehicles on the Metal Craft Marine site **the same as last summer**. As always parking is at your own risk, and vehicles must be covered by their own insurance.

It is the policy of the Marina that all boat owners have proper insurance coverage on their boat while at the marina. **Proof of insurance will need to be presented before any slips will be assigned.** It may **also be useful for owners to know if their policy covers oil spills.** Please keep your bilges clean as even the smallest of spills can be expensive.

For all my year-round contract holders, yes, I do have launch dates available, please expect a separate email from me shortly with further details.

If anyone has a reliable method of predicting rain fall, I would be greatly interested to hear about it. Let me know if you have any concerns regarding high water and I can discuss them with you directly, otherwise Thank you for your continued patronage and let's have another great summer together!

I am in office Monday to Friday 9-5 for your convenience,

Regards,

Victoria McLaren
Marina Manager