

City of



Annapolis

HARBORMASTER  
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ULRIC DAHLGREN  
HARBORMASTER

Bob Clark and Co-Workers  
Metalcraft Marine Incorporated  
347 Wellington Street  
Kingston, ONTARIO, CANADA K7K6N7 9.25.01

Dear Metalcraft Marine Employees:

I have taken the liberty of sending this to you on letterhead to let you all know that your hard work and friendly, caring natures as you applied them in the building of our City's Patrol Boat have not gone unappreciated.

I was very lucky to have done business with this boat and this company. Because of the levels of knowledge, dedication, and flexibility shown by each and every employee I dealt with throughout the building process, I was able to obtain a world-class, superior product for the citizens of Annapolis for a very reasonable price. Also, the "stress and strain" of having a boat built was vastly reduced because I knew that my concerns and suggestions would be taken seriously, and I never had any doubts in the quality of the work or materials furnished.

Since its delivery, the boat has done everything I specified and more. It has provided my office with a stable, robust, versatile, economical-to-operate platform for all operations from collecting mooring fees on a flat day, to salvaging vessels off a rip-rap wall in 25 knot onshore winds and assisting the local Coast Guard during special events. It is simple, dependable, and easy to operate. All of my assistants, and the local police who often ride with us, love it and are proud to operate it.

Most people who have had the chance to be aboard during daily operations, even experienced boaters, are pleasantly surprised by the unparalleled maneuverability and sea-kindliness and have learned to love it very fast. In short, this boat shows an excess of every quality necessary for daily patrols and the types of emergencies we deal with. I do not feel that any duty we could throw at it would be a serious challenge to its capabilities - it's a clear cut case of "the boat could take more than we can," which is a great position to be in for any outfit that has to operate a boat in varied duties for upwards of 5 hours a day, every day, year after year.

Thank You!

Sincerely,

Ulric Dahlgren  
Harbormaster

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